

Destiny Voyles-Perez

Indianapolis, IN | 317-331-5716 | desvoyles@gmail.com

EDUCATION

Indiana University, Luddy School of Informatics, Computing, and Engineering

Bachelor of Science, Data Science

Coursework: Database Management, Data Structures and Algorithms, and Python

Indianapolis, IN

August 2025

Ball State University

Bachelor of Science, Business Administration

Coursework: Statistics, Global Logistics and Supply Chain Management, Marketing, Finance

Muncie, IN

May 2019

TECHNICAL SKILLS

- Financial Modeling & Analysis: Forecasting, Budgeting, KPI Analysis
- Systems & Databases: Oracle, SQL, AWS
- Data Tools: Excel, Power BI, Python, R
- Process Improvement: Data Analysis, Workflow Optimization

WORK EXPERIENCE

Aramark

Finance Senior Analyst

Indianapolis, IN

June 2023 - Present

- Financial oversight for 14 profit centers (\$20M managed revenue) including financial planning & analysis
- Training machine learning models for forecasting revenue and expenses and building custom visualizations
- Training senior leadership on customized reporting tools to enhance workflow efficiency
- Acting as a liaison between teams to troubleshoot and resolve system discrepancies, ensuring accurate payroll and AR reporting
- Leveraging operational sales data to identify inefficiencies and opportunities for growth

Aramark

Food Service Manager

Indianapolis, IN

July 2019 - June 2023

- \$3.1M in managed revenue
- Led 40+ hourly employees across 11 school districts
- Recruited and onboarded 78 new employees
- Wrote, reported, and adjusted financial status after weekly analysis of KPIs
- Utilized multiple applications to forecast, compare, adjust, and maintain a profitable program
- Received yearly continued education to maintain an ethical and USDA-compliant operation

Renaissance Life and Health

Customer Service Representative

Indianapolis, IN

April 2018 - July 2019

- Educated prospective members on plan details for more than 20 products across nine states
- Resolved 1200+ prospect inquiries or member problems per month through oral and written communication
- Initiated, processed, and resolved discrepancies related to premium payments
- Troubleshot member and provider online portals
- Analyzed, interpreted and adjusted service claims and payment discrepancies

CERTIFICATIONS

Google Data Analytics Professional Certificate

Coursera

March 2023

Certified Scrum Master

Scrum Alliance

March 2023